

GENERALES RULES OF RENT BOOKING

1. The booking will come into effect only at the reception of a deposit of 30% of the price of the stays. An option taken by telephone must be confirmed within 7 days in writing, accompanied with the deposit.

The balance is to be paid 30 days before the date of arrival. The residence tax is due on arrival. The prices are subject to variation.

2. Arrival/Departure: For the renting, the accommodations are rented from 4 pm to 7:30 pm (arrival) to 10 am (departure).

Before departure, it's necessary to make appointment at the reception desk for consideration of the renting (at least 48 hours before leaving).

3. Later arrival, earlier departure: No discount will be agreed by later arrival or earlier departure.

4. Cancellation: **Insurance cancellation/interruption is optional** but the customer is invited to take it out at the time of booking: 3,5% of the amount of your stay: **CAMPEZ-COUVERT** (www.campez-couvert.com)

In case of written cancellation of the tenant (telephone messages are not allowed),

In case of cancellation made:

- ✓ more than 60 days before the arrival date, the deposits are paid off;
- ✓ between 60 and 30 days, the deposits are not paid off;
- ✓ between 30 days and the day before the arrival date, all payments made are kept except

5. Deposit for rents: At your arrival, two deposits will be requested (by CB or cash):

- ✓ a deposit of 300€
- ✓ a deposit of 70€ is also required to cover cleaning costs.

These deposits will be restored to you at your departure after consideration of the renting. They could be brought back later.

6. The visitors allowed within the parc are supposed to respect the rules and will be under the responsibility of their hosts. They will have to present at the reception desk on arriving. The visits are made on foot (a parking is in the entrance of the park). No other vehicle has to penetrate within the parc.

The right of access to visitors is charged: 5€ per visitor and day - 10€ if access to the pool - 20€ per night if the visitor stays to sleep, knowing that the capacity of the rental can't be exceeded (No access for visitors to the pool between July 15 and August 15 or when the park is full)

7. Children: They are placed under the exclusive guarding of their parents who are penally and legally responsible, in particular when using the games at their disposal

8. Pets: They are accepted with correct vaccination papers (one pet per chalet or lodge). Those looking dangerous are refused (categories 1 and 2). They must not interfere with the tranquility of other tenants. They must be kept on a lead. Excrement must be cleaned up. They mustn't be left alone in renting or cars. They should not rise on beds and sofas. The option "End of stay cleaning" does not include soiling caused by pets.

9. Image rights: During your stay on our parc, we may take photos of you or film you for future advertising. If you don't want, you must inform reception in writing when arriving.

10. The pool area is strictly reserved for renters. Wearing a pair of shorts is strictly forbidden.

In SPA, the children must be necessarily accompanied with an adult

11. Miscellaneous: Using radios or other acoustic appliances should not be a nuisance for the neighborhood. Everyone should respect their direct neighbors. The customer undertakes to respect and ensure respect by persons on rents, rules of the park.

12. Personal Data: Customers personal data is collected and processed by the PRL. Certain data are essential to manage the booking of the customer's stay and will also be used to send information and/or promotional offers. In accordance with Articles of the Law 78-17 of 6 January 1978, known as the "Data Processing and Civil Liberties Law", the Customer has the right to access, amend, rectify and delete his/her personal data. To exercise this right, please send us a message, clearly specifying your name, first name, address to leschaletsdefiolles@gmail.com or by post

13. Mediation of consumer disputes: In accordance with Article L. 612-1 of the Consumer Code, you can use the mediation service MEDICYS free of charge, of which we report: www.medicys.fr or by post: MEDICYS - 73, Boulevard de Clichy 75009 Paris